

The rates do not include (except where indicated in a different way):

- Deposit € 100 to be given in cash at arrival, refundable on departure if no damage has occurred. In case of youth groups the deposit is € 50 per person. At Residence Delfina and “Barcellona” apartments in Rimini the deposit is € 200. At the White Suite Residence the deposit is € 250.
- Linen: possibility of hiring sheets at € 15 and towels at € 10 (prices per person per furniture except when included)
- On request: cots for children under 3 years old € 35 per week.
- On request: stroller for children € 35 per week.
- On request: extra bed € 120 per week.
- Small sized pets welcome on request with € 50 extra charge.
- Washing machine and bicycle rentals on request. It also possible to ask for a weekly cleaning of the apartment.
- City tax.
- Beach service.

Equipments for children free of charge: high chairs, edge for beds, bathtub.

RATES

The weekly rates in price list are expressed in euro and include use of water, gas, electricity (bills) and final cleaning (final cleaning not included at Res. Delfina and Res. Barcellona).

They represent the weekly rental of the apartment from Saturday to Saturday and for the number of people stated.

It is not allowed to bring in more people into the apartments than the number booked (children included).

The rates do not include the city tax if applied.

Beach Service not included (except where indicated in different way). The beach area offers special prices for weekly rental of sun umbrella and deck chairs.

PAYMENTS

An advance payment of 30% is requested on booking by bank transfer. Balance to be paid on arrival (credit cards accepted).

CANCELLATION POLICIES

Cancellations must be made in writing via e-mail or fax.

The deposit paid is not refundable.

In case the cancellation request is made at least 30 days before the arrival date, and in case of major trouble occurred or it is not possible for the Gues(s) to travel, we will issue a voucher for the same amount of the deposit paid, and it will be valid for future stays (within the end of the year).

In case the cancellation is made within 30 days from the arrival date, no refund will be done, nor a voucher will be issued.

Moreover, there will be no refund paid to those who fail to turn up on the arrival date or for those who cut short their stay. The client may ask to be substituted by another person, only if communicated in writing to Relax with enough time for alterations, in any case, at least 7 days before arrival.

Information and Reservations



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